



Wiltshire Council



Potterne Good Neighbours

Update

We hope that you are staying safe and well in the current crisis and are managing to cope with the practicalities of living in these difficult times. Now that we are many weeks into lockdown we felt it was a good time to update you on how we can offer help if you need it.

In particular, we have changed how we pick up prescriptions for you if you are self isolating:-

Prescription collection if you are self-isolating

- If you have a **routine or non-urgent prescription** at **Rowlands or Morrisons**, you need to call the Devizes Covid-19 Support Group on **722160** to arrange for your prescription to be delivered to you.
- If you have a **routine or non-urgent prescription** at **Boots**, you need to contact Boots pharmacy directly on **722022** and ask them to deliver it to you. Alternatively, you can contact us and we will pass your request to the Boots pharmacist. Boots will not allow us to collect routine prescriptions anymore.
- If you have a prescription at **Day Lewis pharmacy in Market Lavington** please contact us and we will collect it for you.
- If you have an **urgent or emergency prescription** for any of the above pharmacies, please contact us and we will collect it for you as quickly as possible, usually on the same day.
- We are very happy to pick up a prescription request from you and drop it at your surgery.

Please note that all the pharmacies are taking much longer to process prescription requests from the surgeries. You need to allow much longer than usual for your request to be ready for collection.

Coronavirus is contagious. Please take every precaution to ensure you are spreading only kindness. Avoid physical contact (2m min distance). Wash your hands regularly. Items should be left on your doorstep.

#ViralKindness

We can also help with

- Picking up food shopping or non prescription medicines
- Running urgent errands
- Dog walking
- A friendly phone call if you are lonely or a listening ear
- The George & Dragon is providing hot meals delivered to your door. A special lunchtime menu for the over 65's costs £4 per meal.
- The Food Bank collection point in the Village Hall is open Wednesdays 2-3pm (note new time) for donations.
- We have **Food Bank vouchers** available for those in need. Please call Revd. Ali Bridewell (see below) to discuss your situation in complete confidence. Food banks provide a minimum of three days' emergency food and support to people in crisis.

Please do not hesitate to contact us if you are self-isolating for any reason. We have a wonderful team of over 50 volunteers who will be very happy to help in any way.

Please note that we are offering this service to those who are unable to go out because they are at higher risk, whether because of age, pre-existing medical conditions or because they may have coronavirus. If you are not in any of these categories and are able to go out then please don't ask our volunteers to go for you. Thanks!

How to get in touch with us

Email: sarahleckie.wba@gmail.com

or phone your local contact:

Blackberry Lane, Highlands, Crown Place,
Brownleaze Lane and Tollbar Close:

Annabelle Watson 07792 106295

Blounts Court:

Anna Cuthbert 07980 045351

Court Hill, Coxhill Lane and Worton Road:

Revd Ali Bridewell 01380 739064

High Street, Whistley Road and Potterne Wick: **Louise Watson 07794 635082**

Ryeleaze, St Mary's and Silver Street:

John Chandler 07969 798257

Devizes Road and The Butts:

Fi Walker 07470 372373

Shopping for Food

The following local suppliers will deliver to homes in the village:-

* **The George and Dragon** Potterne in addition to the takeaway menu the pub are now taking orders for veg, fruit or salad boxes which can be delivered to your home.
01380 722139 thegeorge-and-dragon.co.uk facebook.com/GeorgeandDragonPotterne

* **Poulshot Lodge Farm** are doing deliveries of meat and veg.
01380 827202 poulshotlodgefarm.co.uk facebook.com/poulshotlodgefarmshop

* **Spotty Dog Farm shop** at the Rowdy Cow, Rowde will deliver bread, fruit, veg, salad, cakes, dairy, meat and lots of other groceries and cake
01380 720002 spottedogfarmshop.co.uk facebook.com/spottedogfarmshop

* **Plank's Farm shop** at the Old Potato Yard, Lydeway will deliver ready-made meals, fruit, veg., meat, dairy, groceries, baking ingredients, bread, cakes etc
01380 848691 www.planksfarmshop.co.uk facebook.com/PlanksFarmShop

* **Walter Rose** butchers in Devizes have a list of meat, fish and groceries that can be ordered and delivered.
01380 722335 walterroseandson.co.uk facebook.com/walterroseandson

* **Heritage Fine Foods** of Coate will deliver groceries, fruit and veg etc.
01380 860968 5adaybox.co.uk facebook.com/heritagevillageboxscheme

CW Butchers in the Brittox are using Downland Produce in Melksham to deliver your meat order to you.
01225 945011 downland-free-range-meat.co.uk facebook.com/DownlandProduce

If you do not have internet access and would like to order your own shopping, the suppliers marked with * will allow you phone in an order.
We can provide you with printed lists of their available items, please contact one of the people on the previous page.

Useful Links and Phone Numbers

potterne123.uk is a website for **Potterne village**: with latest information about Potterne Good Neighbours village quiz, historic films from Potterne, chat forum, plus lots of other Potterne relevant information.

wellspringsbenefice.co.uk St. Mary's church information and all other churches in the Wellsprings Benefice, including links to our regular internet church services using Zoom.

wellbeinghub@wiltshire.gov.uk. The hub is open to anyone who is struggling during this difficult time, such as those who are shielding or self-isolating and don't have a support network around them or know where to get help.

Government website with up to date guidance and news on Coronavirus **gov.uk/coronavirus**

Wiltshire Council's COVID-19 information page—**wiltshire.gov.uk/public-health-coronavirus**

Follow the latest self-isolation advice, information about symptoms etc. at **www.nhs.uk/conditions/coronavirus-covid-19**

This sort of crisis can cause undue pressure and anxiety. The NHS Every Mind Matters website has some really simple useful tips and advice to support good mental health—**www.nhs.uk/oneyou/every-mind-matters**

Information for people without internet

01380 888116 is the **Potterne123 Infoline**, a free 24-hour dial-in service for self-isolators without internet, offering up-to-date recorded local news, and information from Potterne Good Neighbours. The service will start on Thursday 14th May; it can be used by only one caller at a time, so if you find the line engaged, please try again in a few minutes.

Wiltshire Council—**0300 456 0100**

Wiltshire Wellbeing Hub—**0300 003 4567**. Available from 8am to 8pm Monday to Friday and 10am to 4pm on Saturday and Sunday.



The **Church of England** has launched a **free dial-in worship service** to bring prayer to people's homes while churches are closed because of the coronavirus pandemic.

Daily Hope offers music, prayers and reflections as well as full worship services from the Church of England at the end of a telephone line. The national line is available 24 hours a day on **0800 804 8044**.